# Lending Hands of Michigan, Inc.

### 2022 Annual Report

November 1, 2023



Report prepared by: Lucinda M. Stinson, MPA
Chief Executive Officer





#### Letter from our CEO Lucinda M Stinson, MPA

Proverbs 29:18 tells us that a man without a vision shall perish. John Hilliard was a man that had a vision in 2005 to establish a community services organization that assisted members of the community with free medical equipment. Because of his vision and persistence Lending Hands of Michigan began in his garage, expanded to a one room office in Portage and has now grown into a 10,000 square foot facility in Portage.

This organization is a beacon in our community that has impacted over 60,000 residents of our six-county service area for 18 years. Services that are delivered by a dedicated group of volunteers that serve our clients with dignity and respect.

As the CEO of this amazing ministry, I count it all joy to serve at an organization that recognizes a community need and makes every effort to fill that need and make a difference in the lives of our community.

Best regards and blessings.

#### Lending Hands End of Year Stats (2022)





Special recognition to our community partnership with Talons Out Honor Flight of Michigan.

#### Lending Hands of Michigan, Inc.

#### 2022 Demographics & Impact

#### Service Area Demographics 2022 Data

The counties in Michigan that we serve are Allegan, Calhoun, Cass, Kalamazoo, St. Joseph and VanBuren. The population of each of these counties represents both rural and suburban communities. The median income of the region is \$42,022, with 6.50% of families under the poverty guidelines; the population breakdown is 80% Non-Hispanic White, 11% African American, 2.2% Asian and 4%Latino.

The demographic breakdown of age of the clients Lending Hands served in the first six months of 2022 was: Ages 6-20=43, ages 21-39=114, ages 40-54=201, ages 55-70=618, ages 71=1,004. Clients served by insurance: Medicare=1,270, Medicaid=254, No Insurance=713. Total value of loaned equipment was \$123,960.00. There were 188 pieces of equipment that were not returned with a value of \$14,375.00.

#### **Community Impact**

In 2022. Lending Hands served a total of 5,569 clients of a six-county region, 2,948 were over 71 and on Medicare. The total savings to residents of Kalamazoo County alone was over \$200,000. Lending Hands has an economic impact of the community. Dollars saved stay in the local community; to ensure seniors can afford housing, medicine, and food. If seniors had to purchase this medical equipment the out-of-pocket cost alone would be a substantial barrier to their way of life.

#### **Staffing Matrix:**

- a) One Part Time Chief Executive Officer
- b) Over 30 volunteers that work 3-hour shifts.
  (Hours of operation were deceased after re-opening due to Covid 19)
  Volunteer impact:

Total hours 3,645 at a value of \$90,585 (January 2022 – December 2022)

#### Lending Hands Annual Budget:

The total annual operating budget for 2022 was \$90,000.

# Lending Hands of Michigan, Inc. Board of Directors



Tracey Hatch, RN Board Chair



Kelly Quardokus Board Vice-Chair



Jay Asher Board Secretary



Daniel Storey, RN Board Treasurer



Julie VanderNoot



**Art Roberts** 



Tim Stowers



Anne Zemlick, RN



Helen Palleschi



Judy Sivak



Demetra Layfette

#### Lending Hands of Michigan, Inc. - Mission

To serve and support people during health transitions with assistive devices without barriers.

#### Organization Goals:

- Provide quality service to those in need.
- Give thanks and goodwill to our donors.
- Provide care, recognition, and support to our volunteers.
- Build lasting relationships with our communities.

## Lending Hands of Michigan, Inc. 2022 Highlights



On November 2, 2022 Lending Hands opened its new location: 4570 Commercial Avenue • Suite E in Portage MI.

Summary of Organization History

Lending Hands was formed as a Michigan Non-profit corporation on April 6, 2005. Lending Hands is a Durable Medical Equipment Loan organization, that loans out medical equipment to residents of a six-county region for seven months, for free. Initial services were provided in June of 2005. In 2005, Lending Hands served 42 people with free medical equipment. Since 2005 we have served over 60,000 and saved clients and have saved over \$20 Million in out-of-pocket expenses.

In 2022 the Board of Directors approved a plan to relocate the operations to a larger facility that can accommodate more equipment, located in a commercial area that allows for expansion, and in a safe environment. The board signed a lease for the property in April and work began in June of 2022 and we opened on November 2.

#### Community Open House - Highlights









4570 Commercial Ave., Suite E • Portage, MI, 49002 www.lendinghandsmi.org